

Infrastructure Modernization: Advancing IT Solutions for DryHome Roofing and Siding's Growth



Introduction:

Established in 1988, DryHome Roofing and Siding has been a distinguished roofing contractor serving Northern Virginia. Recognized with several industry accolades, DryHome prioritizes customer satisfaction through quality service. Additionally, the company has marked its presence with notable community outreach initiatives, such as the "Free Roof for the Holidays" program and its FinishLyme event in support of the National Capital Lyme Disease Association.



Challenge:

As DryHome continued its upward trajectory in business expansion and growing its workforce, the reliance on a robust technology infrastructure became increasingly critical to facilitate its day-to-day operations.



Solutions by Sentry Consulting Group:

Over many years, Sentry Consulting Group has been providing various IT solutions to align with DryHome's operational needs and its growth objectives. Our tailored approach includes:

Critical Infrastructure Support: Management of hardware/software lifecycles, seamless integration with M365/Azure services, and network optimization.

Cybersecurity Solutions: Comprehensive strategies were developed focusing on threat prevention, prompt incident response, and the establishment of multi-layered security.

VOIP Communications: Implementation of a state-of-the-art cloud-hosted VOIP solution.



Results and Benefits:

Elevated Efficiency: DryHome witnessed a marked reduction in system downtimes, translating to uninterrupted business operations.

Strengthened Security: Sentry's rigorous cybersecurity implementations fortified DryHome against potential cyber threats, safeguarding both client and company data.

Boosted Employee Productivity: A highly responsive helpdesk coupled with an extensive knowledge repository enabled DryHome's team to address IT concerns promptly, enhancing operational efficiency.

Cost Efficiency: An optimized IT framework and minimized downtimes led to notable cost savings for DryHome.



"Sentry's agility and responsiveness really stand out. Their promptness often gives the impression of exclusivity in service although I know they help other businesses. Their technology solutions have been invaluable to us over the years."

Steve Gotschi, President